

Dear Mr Peters,

As a long term Wythall resident, I have on several occasions had to contact the parish council for information or to ascertain the status on local issues.

I wanted to take this opportunity to say that throughout this time I have been impressed with the interaction I have had with you're Executive Officer, Patricia Harris.

I have always found her to be very courteous and helpful. Even if she didn't have an immediate answer she would come back with an update.

Given the pressures and variety of enquiries/complaints you must receive as a parish council it's impressive that this level of service is maintained.

Also may I also thank you and you're colleagues for all the work you undertake on behalf of the residents?

Kind regards,